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SumTotal Learn

SumTotal Learn Enterprise 2014.2 Browser Settings

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Contents

Introduction

This document provides the minimum settings required for Internet Explorer 7, 8, 9, 10, and 11, Firefox 33 and 34, and Chrome 37 browsers to run SumTotal Learn Enterprise smoothly.

Recommended Settings for Internet Explorer 11

Enterprise Learning supports only Native mode in Internet Explorer 11.

► **To configure settings on Internet Explorer 11:**

1. Open **Internet Explorer 11.**

2. Click the **Tools** button , and then click **Internet options**.

   a) Click the **Security** tab.

   i. Click **Local Intranet** , and then click the **Sites** button.

   ii. Select the following check boxes.
      - **Include all local (intranet) sites not listed in other zones**
      - **Include all sites that bypass the proxy server**
      - **Include all network paths (UNCs)**

   iii. Click **OK.**

   iv. Click **Trusted Sites** , and then click the **Sites** button.

   v. In the **Add this website to the zone** box, enter <*Your Learning Website URL*>, and then click **Add.**

   vi. For example, in the **Add this website to the zone** box, enter **.sumtotalsystems.com*, and then click **Add.**

   vii. Click **Close.**

   viii. Click **Custom level** and ensure that you configure the following options as directed, and then click **OK.**
      - .NET Framework-reliant Components

Setting	Status
Run components not signed with Authenticode	• Enable
Run components signed with Authenticode	• Enable

      - ActiveX controls and plug-ins

Setting	Status
Allow previously unused ActiveX controls to run without prompt	• Enable
Allow Scriptlets	• Disable

Setting	Status
Automatic prompting for ActiveX controls	• Disable
Download signed ActiveX controls	• Prompt
Download unsigned ActiveX controls	• Disable
Initialize and script ActiveX controls not marked as safe for scripting	• Disable
Run ActiveX controls and plug-ins	• Enable
Script ActiveX controls marked safe for scripting*	• Enable

- Downloads

Setting	Status
File Download	• Enable
Font Download	• Enable

- Miscellaneous

Setting	Status
Access data sources across domains	• Disable
Allow META REFRESH	• Enable

a) Click **Internet** ⬚, and then click **Custom level**. Ensure that you configure the following options as directed, and then click **OK**.

- .NET Framework-reliant Components

Setting	Status
Run components not signed with Authenticode	• Enable
Run components signed with Authenticode	• Enable

- ActiveX controls and plug-ins

Setting	Status
Allow previously unused ActiveX controls to run without prompt	• Disable
Download signed ActiveX controls	• Prompt
Run ActiveX controls and plug-ins	• Enable
Script ActiveX controls marked safe for scripting*	• Enable

- Downloads

Setting	Status
File Download	• Enable
Font Download	• Enable

▪ Miscellaneous

Setting	Status
Access data sources across domains	• Disable
Allow META REFRESH	• Enable

b) Click the **Privacy** tab and do one of the following.

- ▪ Clear the **Turn on Pop-up Blocker** check box.
- ▪ Select the **Turn on Pop-up Blocker** check box, and then click **Settings**.
  1. In the **Address of website to allow** box, enter *<Your Learning Website URL>*, and then click **Add**.

     For example, in the **Address of website to allow** box, enter **.sumtotalsystems.com,* and then click **Add**.
  2. Click **Close**.

c) Click the **Advanced** tab and ensure that you configure the following check boxes as directed. When you have configured the check boxes, click **Apply**, and then click **OK**.

- ▪ Accessibility

Setting	Status
Always expand ALT text for images	• Clear
Move system caret with focus/selection changes	• Select

- ▪ Browsing

Setting	Status
Disable Script Debugging (Internet Explorer)	• Select
Notify when downloads complete	• Select

- ▪ HTTP 1.1 Settings

Setting	Status
Use HTTP 1.1	• Select
Use HTTP 1.1 through proxy connections	• Select
Use SPDY/3	• Select

- ▪ Security

Setting	Status
Use SSL 2.0	• Clear
Use SSL 3.0	• Select

Recommended Settings for Internet Explorer 10

Enterprise Learning supports only Native mode in Internet Explorer 10.

► **To configure settings on Internet Explorer 10:**

1.   Open **Internet Explorer 10**.

2.   Click the **Tools** button ⚙, and then click **Internet options**.

    a) Click the **Security** tab.

        i.   Click **Trusted Sites** ✓ Trusted sites , and then click the **Sites** button.

        ii.   In the **Add this website to the zone** box, enter *<Your Learning Website URL>*, and then click **Add**.

        iii.   For example, in the **Add this website to the zone** box, enter **.sumtotalsystems.com*, and then click **Add**.

        iv.   Click **Close**.

        v.   Click **Custom level** and ensure that you configure the following options as directed, and then click **OK**.

            ▪   .NET Framework-reliant Components

Setting	Status
Run components not signed with Authenticode	• Enable
Run components signed with Authenticode	• Enable

        ▪   ActiveX controls and plug-ins

Setting	Status
Allow previously unused ActiveX controls to run without prompt	• Enable
Allow Scriptlets	• Disable
Automatic prompting for ActiveX controls	• Disable
Download signed ActiveX controls	• Prompt
Download unsigned ActiveX controls	• Disable
Initialize and script ActiveX controls not marked as safe for scripting	• Disable
Run ActiveX controls and plug-ins	• Enable
Script ActiveX controls marked safe for scripting*	• Enable

        ▪   Downloads

Setting	Status
File Download	• Enable
Font Download	• Enable

- Miscellaneous

Setting	Status
Access data sources across domains	• Disable
Allow META REFRESH	• Enable

b) Click **Internet** , and then click **Custom level**. Ensure that you configure the following options as directed, and then click **OK**.
- .NET Framework-reliant Components

Setting	Status
Run components not signed with Authenticode	• Enable
Run components signed with Authenticode	• Enable

- ActiveX controls and plug-ins

Setting	Status
Allow previously unused ActiveX controls to run without prompt	• Disable
Download signed ActiveX controls	• Prompt
Run ActiveX controls and plug-ins	• Enable
Script ActiveX controls marked safe for scripting*	• Enable

- Downloads

Setting	Status
File Download	• Enable
Font Download	• Enable

- Miscellaneous

Setting	Status
Access data sources across domains	• Disable
Allow META REFRESH	• Enable

c) Click the **Privacy** tab and do one of the following.
- Clear the **Turn on Pop-up Blocker** check box.
- Select the **Turn on Pop-up Blocker** check box, and then click **Settings**.
  1. In the **Address of website to allow** box, enter <*Your Learning Website URL*>, and then click **Add**.

For example, in the **Address of website to allow** box, enter *.*sumtotalsystems.com,* and then click **Add**.

2. Click **Close**.

d) Click the **Advanced** tab and ensure that you configure the following check boxes as directed. When you have configured the check boxes, click **Apply**, and then click **OK**.

- Accessibility

Setting	Status
Always expand ALT text for images	• Clear
Move system caret with focus/selection changes	• Select

- Browsing

Setting	Status
Disable Script Debugging (Internet Explorer)	• Select
Notify when downloads complete	• Select

- HTTP 1.1 Settings

Setting	Status
Use HTTP 1.1	• Select
Use HTTP 1.1 through proxy connections	• Select
Use SPDY/3	• Select

- Security

Setting	Status
Use SSL 2.0	• Clear
Use SSL 3.0	• Select

Recommended Settings for Internet Explorer 9

Enterprise Learning supports only Standard mode in Internet Explorer 9.

► **To configure settings on Internet Explorer 9:**

1. Open **Internet Explorer 9**.

2. Click the **Tools** button , and then click **Internet options**.

   a) Click the **Security** tab.

   i. Click **Trusted Sites** , and then click the **Sites** button.

   ii. In the **Add this website to the zone** box, enter *<Your Learning Website URL>*, and then click **Add**.

   iii. For example, in the **Add this website to the zone** box, enter *.sumtotalsystems.com*, and then click **Add**.

   iv. Click **Close**.

   v. Click **Custom level** and ensure that you configure the following options as directed, and then click **OK**.

   ▪ .NET Framework-reliant Components

Setting	Status
Run components not signed with Authenticode	• Enable
Run components signed with Authenticode	• Enable

   ▪ ActiveX controls and plug-ins

Setting	Status
Allow previously unused ActiveX controls to run without prompt	• Enable
Allow Scriptlets	• Disable
Automatic prompting for ActiveX controls	• Disable
Download signed ActiveX controls	• Prompt
Download unsigned ActiveX controls	• Disable
Initialize and script ActiveX controls not marked as safe for scripting	• Disable
Run ActiveX controls and plug-ins	• Enable
Script ActiveX controls marked safe for scripting*	• Enable

   ▪ Downloads

Setting	Status
File Download	• Enable
Font Download	• Enable

- ▪ Miscellaneous

Setting	Status
Access data sources across domains	• Disable
Allow META REFRESH	• Enable

b) Click **Internet** , and then click **Custom level**. Ensure that you configure the following options as directed, and then click **OK**.

- ▪ .NET Framework-reliant Components

Setting	Status
Run components not signed with Authenticode	• Enable
Run components signed with Authenticode	• Enable

- ▪ ActiveX controls and plug-ins

Setting	Status
Allow previously unused ActiveX controls to run without prompt	• Disable
Download signed ActiveX controls	• Prompt
Run ActiveX controls and plug-ins	• Enable
Script ActiveX controls marked safe for scripting*	• Enable

- ▪ Downloads

Setting	Status
File Download	• Enable
Font Download	• Enable

- ▪ Miscellaneous

Setting	Status
Access data sources across domains	• Disable
Allow META REFRESH	• Enable

c) Click the **Privacy** tab and do one of the following.

- ▪ Clear the **Turn on Pop-up Blocker** check box.
- ▪ Select the **Turn on Pop-up Blocker** check box, and then click **Settings**.

1. In the **Address of website to allow** box, enter *<Your Learning Website URL>*, and then click **Add**.

   For example, in the **Address of website to allow** box, enter *.*sumtotalsystems.com,* and then click **Add**.

2. Click **Close**.

d) Click the **Advanced** tab and ensure that you configure the following check boxes as directed. When you have configured the check boxes, click **Apply**, and then click **OK**.

- Accessibility

Setting	Status
Always expand ALT text for images	• Clear
Move system caret with focus/selection changes	• Select

- Browsing

Setting	Status
Disable Script Debugging (Internet Explorer)	• Select
Notify when downloads complete	• Select

- HTTP 1.1 Settings

Setting	Status
Use HTTP 1.1	• Select
Use HTTP 1.1 through proxy connections	• Select
Use SPDY/3	• Select

- Security

Setting	Status
Use SSL 2.0	• Clear
Use SSL 3.0	• Select

Recommended Settings for Internet Explorer 8 and Internet Explorer 7

It is important for you to configure security settings for Internet Explorer (IE) 8.0 and 7.0 to ensure proper functioning of TotalLMS (8.x and 7.x). Note that you can configure other IE settings according to your preferences.

Enterprise Learning supports only Standard mode in Internet Explorer 8 and 7.

► **To configure security settings on IE:**
1. Open **Internet Explorer.**
2. From **Tools** menu, click **Internet Options**.
3. Click **Custom level** from **Security** tab.
4. Configure the settings.
5. Click **Advanced** tab.
6. Configure the settings.
7. Click **OK**.

The following table provides a list of settings that you should configure – it also provides the reason why you should configure a setting at a particular level.

IE Setting	What to do?	Why?
Settings in Security tab		
.NET Framework-reliant components	Select the Enable option for: • Run components not signed with Authenticode • Run components signed with Authenticode	Enables you to import and export files in TotalLCMS.
Downloads	Select the Enable option for: • File Download • Font Download	Enables you to download TotalLCMS packages, generic documents, news files, Crystal reports, WebEx recordings, and application logs. Also enables you to export data to Excel using the Export to Excel feature.
Settings in Advanced tab		
Accessibility	• Clear the check box Always expand ALT text for images • Select the check box Move system caret with	Makes the application more accessible; required for 508 compliance.
	focus/selection changes	

IE Setting	What to do?	Why?
Browsing	Select the check boxes: • Disable Script Debugging • Notify when downloads complete	Enables you to suppress client-side JavaScript errors in a popup.
HTTP 1.1 Settings	Select the check boxes: • Use HTTP 1.1 • Use HTTP 1.1Through proxy connections	Helps the application perform better; if HTTP 1.1 Settings are disabled IE uses HTTP 1.0 which does not have features such as data compression and encoding.
Java (Sun)	Select the option Use JRE1.5.0_05 for \<applet\> (requires restart) *Note: The option you see depends on the client JRE version you are using.*	Enables you to work with TotalAccess, SkillSoft, and Remote Content Servers (RCS).
Security	Select the check boxes: • Use SSL 2.0 • Use SSL 3.0	Enables you to benefit from enhanced security.
Printing	Select the check box Print background colors and images *Note: Ensure you turn-off pop-up blockers from the Pop-up Blocker option under Tools menu so that users can launch online courses and can update their Outlook calendars.*	Enables you to print diploma templates with background images.

Recommended Settings for Firefox 33 and 34

► **To configure settings on Mozilla Firefox 33 and 34:**

1. In **Mozilla Firefox**, click ☰ on the browser toolbar.
2. Click **Options**.
3. Configure the following tabs under **Options**:

Tabs

- Check **Open new windows in a new tab instead.**
- Check **Warn me when opening multiple tabs might slow down Firefox.**

Content

- Uncheck **Block Pop-Up windows.**

Privacy

- Under **History** section – select **Use custom settings for History** option from **Firefox Will:** drop down.
- Uncheck **Remember my browsing and download history.**
- Uncheck **Remember search and form history.**
- Check **Accept cookies from sites.**
- Select **Keep until: I close Firefox.**
- Check **Clear history when Firefox closes.**

Security

- Check **Warn me when sites try to install add-ons.**
- Uncheck **Remember passwords for sites.**

Advanced

Configure the following tabs under **Advanced.**

- *General*
  - Uncheck **Always use the cursor keys to navigate within pages.**
  - Uncheck **Search for text when I start typing.**
  - Check **Use auto-scrolling.**
  - Uncheck **Check my spelling as I type.**
- *Update*
  - Select **Check for updates but let me choose whether to install them** for **Firefox updates.**
  - Uncheck **Search engines** for **Automatically update.**
- *Certificates*
  - Check **Select one automatically.**

Note: It is mandatory to specify the above settings. You can change the other settings depending on the user's preferences.

Recommended Settings for Chrome 37

► **To configure settings on Chrome 37:**

1. Click the **Chrome** menu ⊟ on the browser toolbar.
2. Select **Settings**.
3. Click **Show advanced settings**.
4. In the **Privacy** section, click **Content settings**.
5. Configure the following tabs under **Content Settings**:
    - **Images**
      Select **Show all images**.
    - **JavaScript**
      Select **Allow all sites to run JavaScript (recommended)**.
    - **Plug-ins**
      Select **Run automatically (recommended)**.
    - **Pop-ups**
      Select **Allow all sites to show pop-ups**.
    - **Unsandboxed plug-in access**
      Select **Ask me when a site wants to use a plug-in to access your computer (recommended)**.

Note: *SumTotal has tested Chrome browser support by enabling all recommended settings.*

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